

Moodle Course Sites and Student Support

Most course sites are available through the MYU portal: <https://www.myu.umn.edu>

You can also go directly to the Moodle website to log in: <http://moodle.umn.edu>

Quick Links: Your Moodle course site has the following information.

Watch online orientation	http://it.umn.edu/services/all/training-usability/training/online-training/moodle-student/index.htm
Email: moodle@umn.edu	Moodle support is available seven days a week, excluding official university holidays. Include course subject/number (NURS 5555) and course URL in your email with details about problem.
Phone: 612-301-4357 Text: 612-548-1191	UMN tech support – also Moodle support
Live Chat	Monday-Friday: 7:30 - 8:00 p.m. Saturday: 12:00 - 5 p.m. www.oit.umn.edu/live-help
Tech Stop: TC campus	Go to http://it.umn.edu/help/walk-in/index.htm for walk-in locations and hours on the TC campus
User guides	http://it.umn.edu/services/all/academic-technology-tools/course-management/index.htm

Additional Online Education Support:

- Moodle and SONED can provide support and assistance for your VoiceThread (online presentation) assignments.
- SONED (School of Nursing Online Education) support can assist you with some issues related to School of Nursing courses during work hours (M-F). In email include course subject/# (NURS 5555) and your phone number and details about problem. soned@umn.edu
- Remember to CC your instructor on emails to Moodle or SONED support requests so that your instructor is aware of any issues you are having accessing course material or activities.